



RE: Your recent stay at [Facility Name]
Discharge Date: XX/XX/XXXX

Dear Recent Nursing Home Resident/Rehab Patient:

The Minnesota Department of Human Services (DHS) and the Minnesota Department of Health work together to improve the quality of our state's nursing homes. We want people to be happy with their experience and receive the best possible care.

As someone who recently stayed in a nursing home, you can help by providing your honest opinions on the enclosed survey. We will combine your responses with others' to rate the facility's care and services. We share these ratings with nursing homes to help them improve.

We also share them with the public on our Minnesota nursing home report card website at <http://nhreportcard.dhs.mn.gov>. The report card includes information about the care provided, people's satisfaction with services, and other information. This website helps people choose the right nursing home for them and motivates nursing homes to improve.

Please complete the survey and return it in the enclosed, pre-paid envelope. The survey will be mailed to Vital Research, an independent research group. **DHS and Vital Research will not give your name or individual answers to the nursing home or anyone else.**

Thank you for taking the time to share your opinions with us. If you have questions about this survey, please contact Teresa Lewis at DHS at 651-431-4208 or Teresa.Lewis@state.mn.us, or visit vitalresearch.com/mnshortstay.

To make a complaint about possible neglect, theft or abuse during your stay, please call the Minnesota Adult Abuse Reporting Center toll-free at 1-844-880-1574. To speak to a local aging expert about care options in your community, call the Senior LinkAge Line® at 1-800-333-2433.

Sincerely,

A handwritten signature in cursive script that reads 'Valerie Cooke'.

Valerie Cooke, Director
Nursing Facility Rates and Policy Division
Department of Human Services

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